



Locate the *Customer Service* area in the lower right hand side of the bottom blue box. Click on it. You will be taken to the following screen to submit a help ticket to e-Funds directly. If you do not know your family number, please contact the office of the building your child attends.

The screenshot shows a web browser window with the URL <https://eps.mvpbanking.com/cgi-bin/efs/login.pl?access=55559>. The browser's address bar and tabs are visible at the top. The main content area displays a "Customer Service" window for "e-Funds for Schools". The window header includes the logo and the text "Online Payment Solutions for Schools" and "make payments 24 hours a day for all school related expenses". Below the header is a "Contact Customer Service" form. The form contains the following fields and instructions:

Contact Customer Service

e-Funds For Schools cannot provide your student number/family number. If you do not know your required student number or family number, please contact your school district for this information.

Your name:

Child's name:

Child's grade:

Your e-mail address:

Name of school district: Western School Corp

Name of school building:

Student/Family number:

Comments:

* If you are experiencing problems and require assistance, please include a description of your problem and if possible any error messages you may have received. This will greatly help us with resolving any issues you may be having.

Enter the information into the Contact Customer Service form. If you do not know your family number, please contact the office of the building your child attends. Once all information is entered, please click on *Send*.